

Улица Гаршина, 3, Одесса, 65016, Украина
тел.: (048) 777-03-03,
тел./факс: (048) 777-04-94
e-mail: velerosse.od@gmail.com



3, Garshina str., Odessa, Ukraine
tel: (048) 777-03-03,
tel./fax: (048) 777-04-94
e-mail: velerosse.od@gmail.com

Terms of room cancellation

- 1.1. *A booking confirmed by the HOTEL and including request for additional services can be fully or partially cancelled by GUEST by phone +38 (048) 777-03-03, or by writing at the e-mail – velerosse.od@gmail.com;*

- 1.2. *The GUEST is entitled to cancel booking confirmed by the HOTEL fully or partially without any penalties at least 24 hours before check-in time;*

- 1.3. *If the booking confirmed by the HOTEL is cancelled by the GUEST less than 24 hours before check-in time or the GUEST did not arrive, the Guest pays HOTEL a 100% of cost for booked room for one day, and also fully recovers actual expenses incurred by the HOTEL on meeting the GUEST.*